

Is someone looking/asking/interested in resources?

(Food/Phone/Shelter)

Have them call or walk in to FCSS during regular business hours. We help connect and support those vulnerable individuals with supporting organizations.

- **Hours:** 8:30 a.m.–4:30 p.m.
- **Phone:** 780-980-7109
- **Location:** Leduc Civic Centre, #1 Alexandra Park (big red building attached to the library)

Additional Important Local Resources:

- **After Hours Financial Crisis Support Contact Centre**
Financial supports after 4:30 p.m. and weekends
Phone: 1-866-644-5135
- **Leduc Regional Food Bank**
Phone: 780-986-5333
- **Leduc HUB Association**
Day programming
Open 1-5 p.m. Monday, Tuesday, Thursday
Closed Wednesday
Open 10 a.m.–2 p.m. Friday
Phone: 780-739-5482
For information on the winter overnight shelter, please call 780-739-5482
- **Access 24/7**
Mental health and addictions support
Phone: 780-424-2424
- **24-Hour Distress Line**
Mental health and addictions phone support
Phone: 780-482-4357(HELP)
- **211**
Provides connections to all resources in the Region, including crisis **Phone:** 211
- **Alberta Supports**
Financial Support and other
Phone: 780-980-0557 (Leduc) or 1-877-644-9992 (general intake)

SCENARIOS

Someone needs a place to go during the day to stay warm when the shelter isn't open?

1. Leduc Civic Centre
#1 Alexandra Park
2. Leduc Recreation Centre
4330 Black Gold Drive
Guest must show proof of vaccine (QR code) and ID.

What if someone is intoxicated or under the influence and causing a disturbance outside my building?

- Not immediate threat: Call non-emergency line at 780-980-7267
 - Urgent: threat of harm to a person, call 911*
- *Take note of the following considerations to mention to the RCMP to help identify the risk:*
- descriptors of individual (clothes, back pack, etc.)
 - current location
 - how were they behaving (spitting, kicking, verbal statements, etc.)

What if someone is sleeping in or around my building?

- Is this an approachable person? If so, approach in pairs and have a conversation with the individual.
 - If you do not feel you can approach them because you feel threatened or unsafe, call the non-emergency RCMP number at 780-980-7267*
- *Take note of the following considerations to mention to the RCMP to help identify the risk:*
- descriptors of individual (clothes, back pack, etc.)
 - current location
 - how were they behaving (spitting, kicking, verbal statements, etc.)

What if there is someone outside my building causing a disturbance when I am entering and/or exiting my building and I feel unsafe?

- Not immediate threat: Call non-emergency line at 780-980-7267
 - Urgent: threat to harm to a person 911
- Take note of the following considerations to mention to the RCMP to help identify the risk:*
- descriptors of individual (clothes, back pack, etc.)
 - current location
 - how were they behaving (spitting, kicking, verbal statements, etc.)

What if someone is panhandling outside my building?

- Start with a conversation.
- If it becomes an issue where you're being verbally abused or feeling threatened return to your building and call the RCMP non-emergency line at 780-980-7267

What if someone needs to use a public washroom?

Currently the following public washrooms are available for use:

1. Leduc Civic Centre
#1 Alexandra Park
2. Leduc Recreation Centre
4330 Black Gold Drive
Guest must show proof of vaccine (QR code) and ID.



SCAN ME